

# Release Update - FINESTRA/FHC v2025.1.42

(or higher)

May 2025

## New Features

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This software release includes the programs necessary for some exciting new features. Separate, more detailed user documentation will be available on the Positec Portal for each of these new features:

- **Set Default Demographic**
  - Use this feature to select a default demographic option, which you may choose to rename to something more generic (ie: General Customer)
  - Cash Register will not prompt for demographic. If a different customer option is needed, press Back, then make your selection
- **Disable Merchant Copy**
  - Use this new feature if you prefer not to print Merchant Copy for integrated debit/credit payment transactions
- **Favorites**
  - Create your own customized tabs to organize easy access to non-barcoded items (newspapers, local artisan products etc.)
  - Assign items to each tab, assign an image to each item
  - At the till, quickly access items - eliminating the need to keep a quick access sheet of barcodes at the till

## Fixes

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- (CW180799) Prevent parking transactions that include a Gift Card activation
- (OT#33037) Corrected several scenarios where message windows were coming up behind Finestra pay screen, causing dropped transactions
- (OT#53044) Default quantity for UPC's manually added at the till has been changed to 1
- (CW#371720) Restricted ability to change quantity for Open Department entry at Cash Register
- (CW#437503) Correct receipt display to show full Tx# for Fillware scanned scripts
- (OT#32447) Correct UPC feature has been modified to prevent saving if a valid UPC is not entered. This field may not be left blank
- (CW#452778) Modified Paid Out Void function to allow Void for Paid Out's with notes

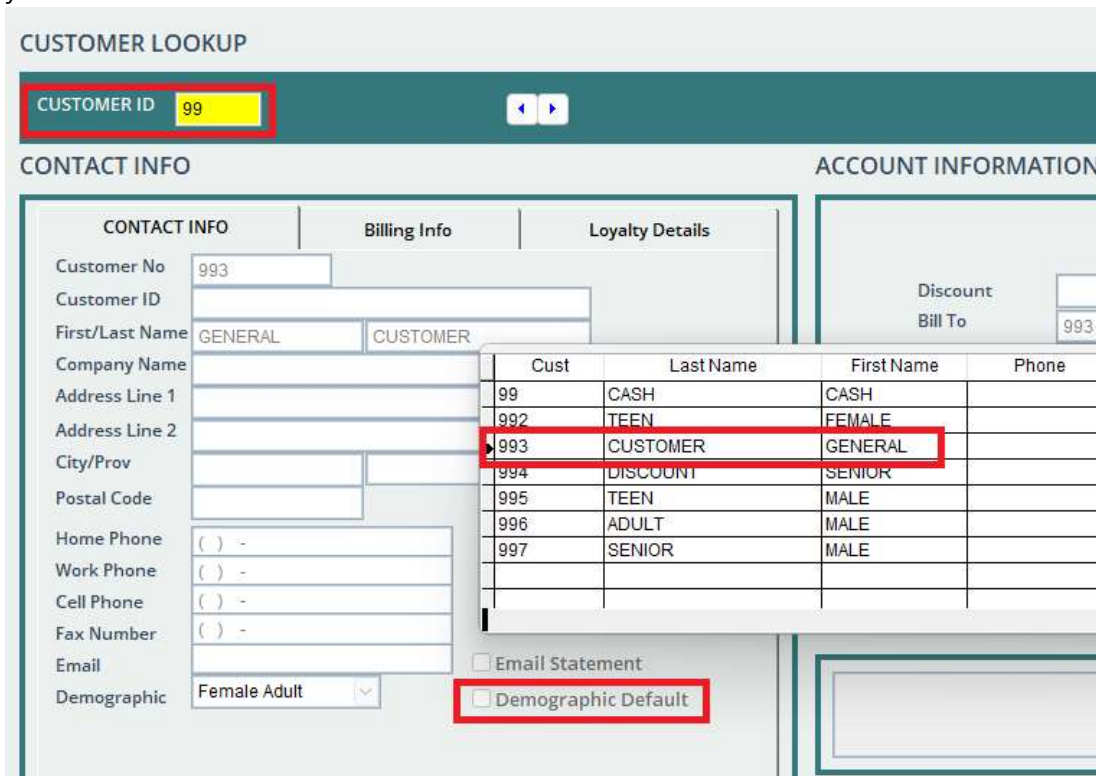
Instructions on **How-to-Install FINESTRA v.2025.1.42** can be found at:  
[www.positec.com/POSitec Portal/Release Versions](http://www.positec.com/POSitec Portal/Release Versions)

## NEW FEATURES

### SET DEFAULT DEMOGRAPHIC

This new feature allows you to set a default demographic option, which the system will choose automatically at the start of each transaction. This prevents you from having to select a demographic before each new transaction. Configure using these steps:

1. In Customers, look up customers that start with Customer ID 99, then select the option you would like to use as default



**CUSTOMER LOOKUP**

CUSTOMER ID 99

**CONTACT INFO**

Customer No 993  
Customer ID  
First/Last Name GENERAL CUSTOMER  
Company Name  
Address Line 1  
Address Line 2  
City/Prov  
Postal Code  
Home Phone ( ) -  
Work Phone ( ) -  
Cell Phone ( ) -  
Fax Number ( ) -  
Email  
Demographic Female Adult

**ACCOUNT INFORMATION**

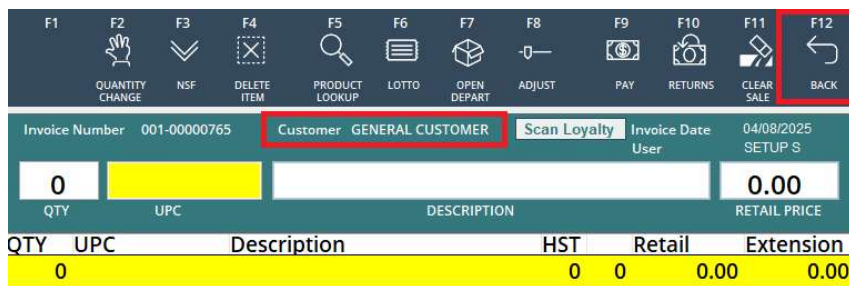
Discount  
Bill To 993

Cust	Last Name	First Name	Phone
99	CASH	CASH	
992	TEEN	FEMALE	
993	CUSTOMER	GENERAL	
994	DISCOUNT	SENIOR	
995	TEEN	MALE	
996	ADULT	MALE	
997	SENIOR	MALE	

☐ Email Statement  
☒ Demographic Default

2. You may choose to edit the first/last name fields to something more generic
3. Select the Demographic Default checkbox to assign this customer profile as the default option, then save
4. Log off/on Finestra for your changes to take effect

At the till, your default option will be selected automatically:



F1 F2 F3 F4 F5 F6 F7 F8 F9 F10 F11 F12

QUANTITY CHANGE NSF DELETE ITEM PRODUCT LOOKUP LOTTO OPEN DEPART ADJUST PAY RETURNS CLEAR SALE BACK

Invoice Number 001-00000765 Customer GENERAL CUSTOMER Scan Loyalty Invoice Date 04/08/2025 User SETUP S

0 0.00

QTY UPC DESCRIPTION HST Retail Extension

0 0 0 0.00 0.00

To choose a different Known Customer, choose Back then make your selection:

F1	F2	F3 GENERAL CUSTOMER	F4 SENIOR DISCOUNT	F5 UNPARK	F6	F7	F8	F9 CUSTOMER LOOKUP	F10 REPRINT LAST	F11 SPECIAL FUNCTIONS	F12 EXIT
Invoice Number 001-00000765		Customer GENERAL CUSTOMER				Invoice Date 04/08/2025		User SETUP S			

NOTE: you can rename any of the demographic options using the same steps, or use system security settings to hide any you don't wish to use at all.

## DISABLE MERCHANT COPY (INTEGRATED DEBIT/CREDIT PAYMENT PROCESSING)

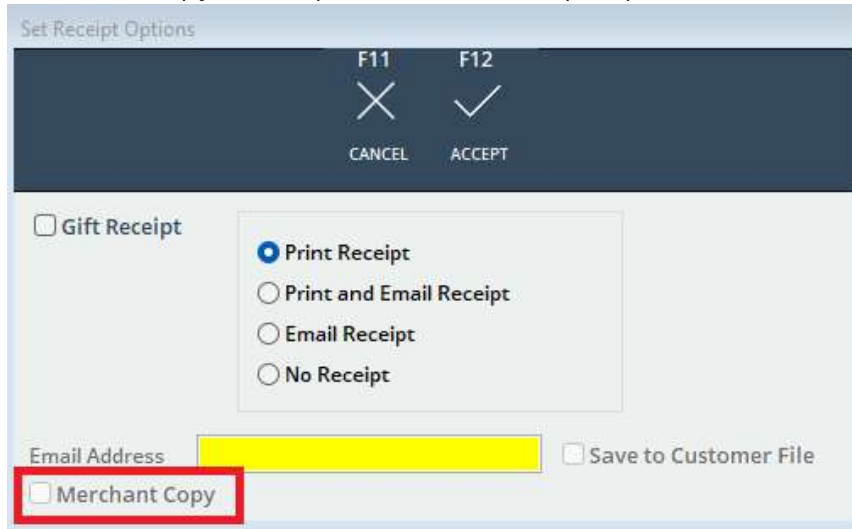
Use this new feature to disable printing Merchant Copy of integrated debit/credit payment transactions. You may also change the setting to Ask, which will allow the cashier to select which transactions to print the Merchant Copy.

### 1. Setup, Company Setup, Company Options window

Main Page		Store Rules		Store Setup		Loyalty		GiftCards		Email Admin Payment Types		MSM Setup		Favourites	
COMPANY INFORMATION								TAX INFO							
Name: OUR STORE Till Slip Name: OUR STORE Address: 123 ANYWHERE ANYWHERE BC BOK 1X0 Phone: 6048823882 Store No.: 0999								Tax 1 Name: HST Tax 1 Numb: 1234567890 Tax 1 Rate: 15.00 Partial Exemp: 0.00 Tax 2 Name: Tax 2 Number: Tax 2 Rate: 0.00 Tax 3 Name: Tax 2 Active: <input type="checkbox"/> Tax 3 Active: <input type="checkbox"/>							
COMPANY OPTIONS								BANK INFO							
<input type="checkbox"/> Allow Purchases Below Cost <input type="checkbox"/> Employee Based Cashouts Interest Rate: 0.00 Float level: 500.00 <input checked="" type="checkbox"/> Use Gift Receipt <input type="checkbox"/> Use round up UPC for donation UPC: Bag UPC: Merchant Copy: <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Ask								Receipt Message: Thank you for shopping at Our Store! Bank Account #: Bank Transit #: 							

by default the system will be set to Yes. Use the radio buttons to change your preference to No (Merchant Copy will never print) or Ask (option to select or deselect

Merchant Copy will be presented in Receipt Options window:



The 'Set Receipt Options' window is shown. It has a dark header with 'F11 CANCEL' and 'F12 ACCEPT' buttons. Below the header, there is a section for 'Gift Receipt' with a checkbox. To the right, there are four radio button options: 'Print Receipt' (selected), 'Print and Email Receipt', 'Email Receipt', and 'No Receipt'. Below these options, there is an 'Email Address' field (highlighted in yellow) and a 'Save to Customer File' checkbox. At the bottom, the 'Merchant Copy' checkbox is highlighted with a red rectangle.

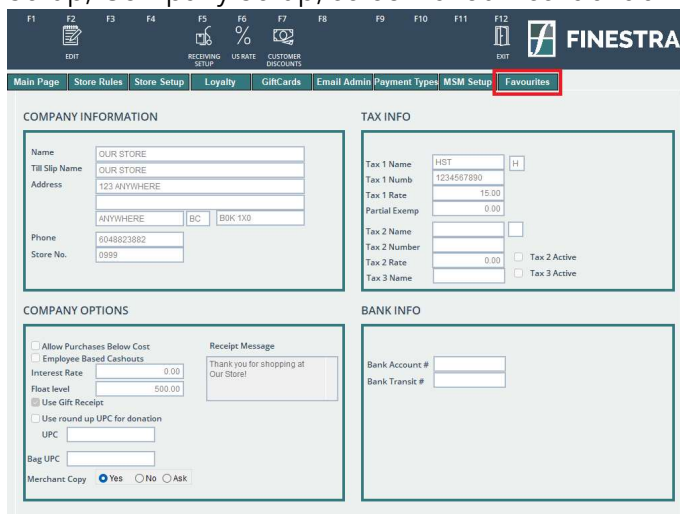
NOTE: Reprint Receipt has an option to reprint Merchant Copy, should it be required in the future.

## FAVOURITES

Use this new feature to configure quick till access to items that don't have an accessible barcode. This may include items such as newspapers, items made by local artisans, food items etc., where you may have kept a sheet of barcodes near the till for the cashier to scan.

Configure this new feature in 3 easy steps:

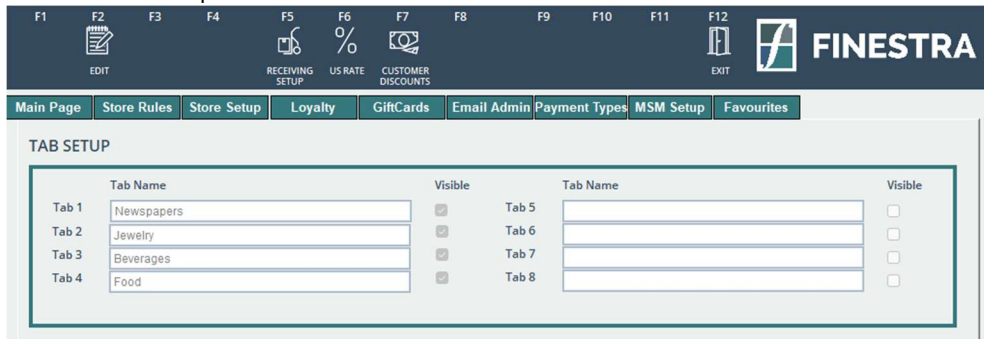
1. Setup, Company Setup, select Favourites tab tab



The 'FINESTRA' software interface is shown with the 'Favourites' tab selected. The 'Favourites' tab is highlighted with a red rectangle. The main content area is divided into four sections: 'COMPANY INFORMATION', 'TAX INFO', 'COMPANY OPTIONS', and 'BANK INFO'. The 'COMPANY INFORMATION' section includes fields for Name, Till Slip Name, Address, Phone, and Store No. The 'TAX INFO' section includes fields for Tax 1 Name, Tax 1 Number, Tax 1 Rate, Partial Exempt, Tax 2 Name, Tax 2 Number, Tax 2 Rate, Tax 3 Name, and checkboxes for Tax 2 Active and Tax 3 Active. The 'COMPANY OPTIONS' section includes checkboxes for 'Allow Purchases Below Cost', 'Employee Based Cashouts', 'Use Gift Receipt', and 'Use round up UPC for donation', along with a 'Receipt Message' text area and a 'Merchant Copy' checkbox. The 'BANK INFO' section includes fields for Bank Account # and Bank Transk #.

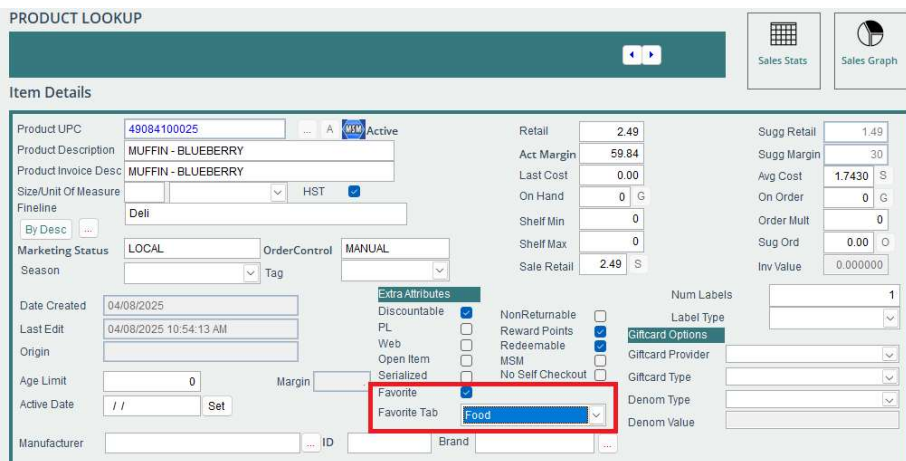
Use the Tab Setup section to enter the name of each tab you would like to configure.

You can add up to 8 tabs



Tab Name	Visible	Tab Name	Visible
Tab 1: Newspapers	<input checked="" type="checkbox"/>	Tab 5:	<input type="checkbox"/>
Tab 2: Jewelry	<input checked="" type="checkbox"/>	Tab 6:	<input type="checkbox"/>
Tab 3: Beverages	<input checked="" type="checkbox"/>	Tab 7:	<input type="checkbox"/>
Tab 4: Food	<input checked="" type="checkbox"/>	Tab 8:	<input type="checkbox"/>

- Product Maintenance, Product File, use the Favourite checkbox to add the item to Favourites, then use the Favourite Tab drop down to assign which tab the item should be listed on



**PRODUCT LOOKUP**

**Item Details**

Product UPC: 49084100025 Active

Product Description: MUFFIN - BLUEBERRY

Product Invoice Desc: MUFFIN - BLUEBERRY

Size/Unit Of Measure: HST

Fineline: Deli

Marketing Status: LOCAL OrderControl: MANUAL

Season: Tag

Date Created: 04/08/2025

Last Edit: 04/08/2025 10:54:13 AM

Origin:

Age Limit: 0

Active Date: / / Set

Manufacturer: ID: Brand:

Extra Attributes:

- Discountable: ☒
- PL: ☐
- Web: ☐
- Open Item: ☐
- Serialized: ☐
- Favorite: ☒
- Favorite Tab: Food

Retail: 2.49

Act Margin: 59.84

Last Cost: 0.00

On Hand: 0 G

Shelf Min: 0

Shelf Max: 0

Sale Retail: 2.49 S

Sugg Retail: 1.49

Sugg Margin: 30

Avg Cost: 1.7430 S

On Order: 0 G

Order Mult: 0

Sug Ord: 0.00 O

Inv Value: 0.000000

Num Labels: 1

Label Type:

Giftcard Options:

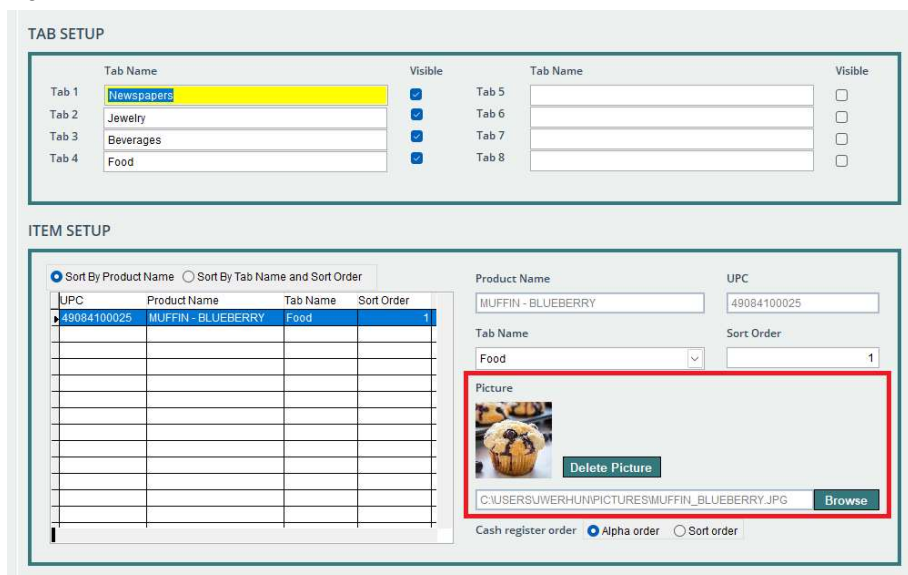
Giftcard Provider:

Giftcard Type:

Denom Type:

Denom Value:

- Optional: Setup, Company Setup, Favourites tab, use the Item Setup section to highlight an item, then use the Browse option to select an image to display for this item



**TAB SETUP**

Tab Name	Visible	Tab Name	Visible
Tab 1: Newspapers	<input checked="" type="checkbox"/>	Tab 5:	<input type="checkbox"/>
Tab 2: Jewelry	<input checked="" type="checkbox"/>	Tab 6:	<input type="checkbox"/>
Tab 3: Beverages	<input checked="" type="checkbox"/>	Tab 7:	<input type="checkbox"/>
Tab 4: Food	<input checked="" type="checkbox"/>	Tab 8:	<input type="checkbox"/>

**ITEM SETUP**

Sort By Product Name Sort By Tab Name and Sort Order

UPC	Product Name	Tab Name	Sort Order
49084100025	MUFFIN - BLUEBERRY	Food	1

Product Name: MUFFIN - BLUEBERRY

UPC: 49084100025

Tab Name: Food

Sort Order: 1

Picture:

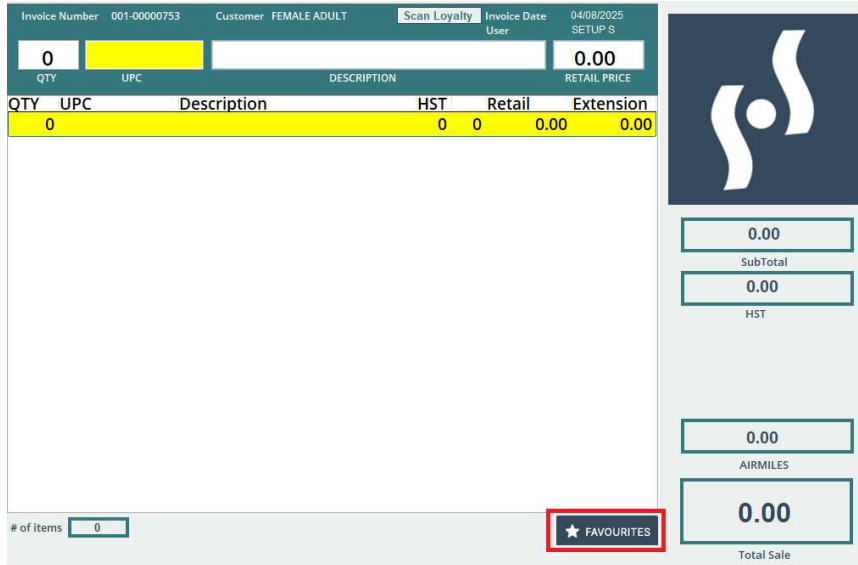
Delete Picture

C:\USERS\UWHER\PICTURES\MUFFIN\_BLUEBERRY.JPG

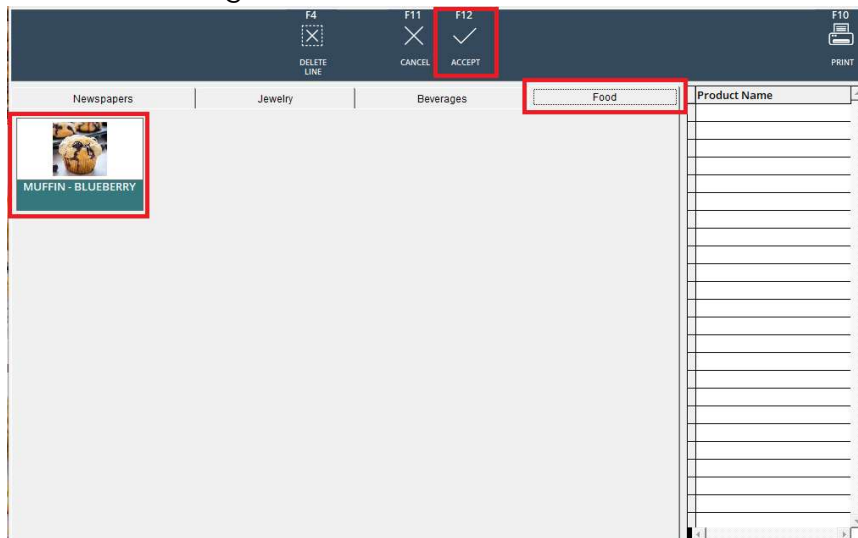
Browse

Cash register order Alpha order Sort order

At the till, select the Favourites button from the bottom right of the product entry screen



Select the tab you want to choose an item from, then select the item(s). Selected items will be displayed in the grid on the right. Choose Accept when done, or Cancel to clear list and return to cash register.



Selected items will be added to the transaction. Complete transaction as usual.

NOTE: complete user documentation can be found at [www.positec.com](http://www.positec.com) on the Positec Portal.

## CASHOUT – DISPLAY POSTED DATE/TIME

A reference field has been added to the Posted Cashout screen, to display the date & time each session was posted:

CASHOUT INFO		
CashOut ID 00001606	Session No. 20250319-001	Date 03/19/2025

Reconciled Sessions		
Session ID	Date	Posted Date
20250319-001	03/19/2025	04/02/2025 03:30:38 PM

You can access this screen using Show Posted, from the main Cashout sessions screen.