

# How to Install FINESTRA $_{\rm or}$ FHC v2025.1.42 $_{\rm (or\,higher)}$

May 2025

## **Before You Begin**

- This upgrade may take up to 30 minutes to install. This upgrade must be completed outside of store hours, as exclusive access is required
- This upgrade must be run on your Server, Host Till or Host Workstation
- You must exit out of Finestra on all Cash Registers and Workstations before you begin the upgrade. You must stay logged out until the update completes

### **Upgrade Procedures**

#### Step 1 - Exit Finestra (or FHC)

• Before you begin, exit Finestra or FHC on all Cash Registers and Workstations

#### Step 2 - Update Finestra

- On your Host Computer, [Double-click] the This PC or Computer icon or [Left-click] the Folder icon in the Task Bar
- 2. Browse to D:\PSI\Mpos\Releases\UpdateFinestra
  - or Browse to R:\Mpos\Releases\UpdateFinestra

<b>POSite</b>		asy with Support			
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	<ul> <li>Home</li> <li>Gallery</li> <li>OneDrive - Persona</li> </ul>	Name FOXUSER.DBF FOXUSER.FPT UpdateFinestra	Date modified 2024-01-16 2:51 PM 2024-08-08 11:13 AM 2022-04-07 10:44 PM	Type DBF File FPT File Application	Size 1 KB 1 KB 3,103 KB

3. **[Double-click]** the UpdateFinestra program, then at the *"User Account Control"* prompt, select **[Yes]** 

User Account Control	×
Do you want to allow th unknown publisher to m device?	
UpdateFinestra.exe	
Publisher: Unknown	
File origin: Hard drive on this com	puter
Show more details	
Yes	No

4. Select version 2025.1.42 or FHC\_2025.1.42 (or higher) from the Available Versions drop down list:



5. The Release Version will confirm when it's complete.



## Troubleshooting

If the system is unable to complete the upgrade for any reason, it will automatically roll itself back and you will see a prompt to contact POSitec Customer Support.

- You are still able to operate your system completely!
- Email <u>Support@POSitec.com</u> or call **1.800.667.4605** on the next business day

POSitec Customer Support will determine the cause of the issue and correct it so you can proceed with the upgrade.

Release notes for **FINESTRA/FHC v.2025.1.42** can be found at:

www.positec.com/POSitec Portal/Release Versions